



# fresh take.

FEBRUARY 2025

STATER BROS. MARKETS NEWSLETTER







# CEO's Message

Hello Teammates,

Let me start by saying thank you to all of you for the great job you've done with our G.O.A.T. customer service initiative. G.O.A.T. service positively impacted our customer transaction count through last year and we have similar compounded results so far this year. Providing this exceptional service and attention to our customers is a competitive advantage that has undoubtedly helped us attract and retain new customers.

The quality of customer service we provide is something we can control, but there are some things that our company has little influence over. One of these things that has lived non-stop in our news cycle over the last several years is inflation. Although the *rate* of inflation has slowed overall, retail prices are still more than 30% higher than just four years ago. That's a lot! Recent cost inflation is hovering around 4.5%, and I have a deep fear that may be increasing soon. Consumers have spoken and our own customers are speaking loud and clear. Their grocery bill is just too high, and they are looking for relief. Some have found that relief by shopping with lower-priced, non-union competitors like Walmart, Aldi, Target and Sprouts. I'm sure even our own teammates are looking for a break from higher prices. If cost inflation continues to increase, our challenge will become even more difficult to manage because as the cost of the goods we sell increases, we have little option but to raise our retail prices.

As I mentioned in my interview in the last issue of Fresh Take, the continued success of our company relies on a minimum level of operating profit. In part, due to inflation last year, we were short on the profitability target necessary to stay healthy. To offset that shortfall from last year and to battle even more inflation this year, I am very fearful of increasing our prices to get back to the profitability we need. Substantial increases in our pricing will certainly drive

even more of our customers to our non-union, lower-priced competitors. That could mean a reduction in scheduled hours. We can't let that happen.

However, there is another path for our company to improve our profitability without raising prices that we are soon going to explore ... operating cost reductions. If we can reduce our operating costs, then we could avoid raising prices. Our largest cost, by far, is the cost of labor, so it would be irresponsible to not explore reductions to reduce this enormous cost.

Very soon, you will see the company conducting some initiatives on new ways that we can improve our operational efficiency, all with an eye toward finding ways to reduce our operational costs and protect our retail prices. We are hopeful we will find ways to reduce our labor costs without substantially affecting G.O.A.T. service. That is the reason we will be launching different projects to find those opportunities. The outcome of these initiatives will be closely studied for cost/benefit.

We've all seen what happens to companies that don't react quickly enough to the changing realities of their situation - formerly successful companies like Sears, Radio Shack, Bed Bath & Beyond, Party City, etc. The list could go on and on. I'm determined not to have Stater Bros. Markets ever make that list. Let me be clear. Our company is in good shape right now, but I can see storm clouds looming on the horizon, and I want our company to be prepared.

In my interview, I told you that the only thing Jack had me promise was that I would do everything in my power to make sure Stater Bros. would be around for a long time for its teammates, customers and the community. That's something I come into work every day determined to do, so let's work together to make it happen!

**Pete Van Helden**  
Chief Executive Officer  
Chairman of the Board



# What's inside...

Celebrating Success: Our Top-Performing Stores  
Donate \$110,000 to Local Charities ..... 4

Don't Miss Out On Team Perks Savings..... 5

Planning is the Key to Our Success ..... 7

Rolling Through History: The Story Behind Our  
Diamond T Antique Truck..... 9

Summer Sneak Peek/Teammate Announcements ... 10

From Goals to Groceries..... 11

G.O.A.T. Customer Compliments ..... 13

A Stepping Stone to Success ..... 15

Risky Business Isn't Good Business..... 17

Store #77 Fountain Valley: Recognized by  
Community Leaders for Excellence in Inclusivity ..... 19

Corporate and Store Promotions ..... 20

Years of Service ..... 21

Retirements ..... 26

What do you want to see in the next issue?

Click the button to share your thoughts and feedback or email us at [newsletter@staterbros.com](mailto:newsletter@staterbros.com).

Share Feedback

# Celebrating Success

## Our Top-Performing Stores Donate \$110,000 to Local Charities

By Charlotte Wall

Our company believes in recognizing and celebrating the hard work and dedication of our teams. That's why we're excited to share a new way that we honored our top-performing stores of 2024: a \$5,000 donation made in their honor to local non-profit organizations. This initiative highlights our commitment to community support and acknowledges the exceptional efforts of our teams in delivering outstanding service and results.

The 22 winning stores will select a local non-profit of their choice to receive a donation on their behalf, for donations totaling \$110,000 between all the top-performing stores. The donations, made possible by Stater Bros. Charities, will help fund vital programs that make a positive impact on the lives of many, with a focus on supporting hunger relief, children's well-being, education, health, care for our nation's veterans, active service members and first responders. The organizations will be selected and

funds will be distributed by the end of 2025.

"We are proud of our top-performing stores and wholeheartedly believe that the strength of a community is built on multiple acts of kindness," said Nancy Negrette, Vice President Corporate Affairs of Stater Bros. Markets and, Chairman and President of Stater Bros. Charities. "Our store teams take the time to get to know the neighbors we serve, understanding their unique challenges and needs. Allowing our top-performing stores to select a local nonprofit to invest in creates access to critical resources so the organizations can deliver on their mission of building stronger communities."

Our company is dedicated to supporting the communities where we live and work, so this initiative is just one example of how we strive to make a difference. We look forward to continuing to give back through these impactful donations.

Congratulations to all of our top-performing stores for their outstanding achievements. We're proud of what you've accomplished and excited to see the positive change your efforts will continue to create in the communities you serve!

- #003 Colton
- #005 N. Fontana
- #014 Rubidoux
- #015 Whittier
- #028 Collins
- #037 Red Hill
- #040 Santa Clara
- #043 N. Rialto
- #054 Amar
- #067 Rowland Heights
- #098 Elsinore/Lakeshore
- #138 Red Hawk
- #144 East Lancaster
- #149 San Clemente
- #177 French Valley
- #182 East Highland
- #196 Simi Valley
- #197 Menifee
- #198 Tustin
- #202 Pasadena
- #205 So. Calimesa
- #207 Arlington & Van Buren





# Don't Miss out on Team Perks Savings

By Jeannie Le

Every Stater Bros. teammate can take advantage of Team Perks to save 10%\* across our Family of Brands. What makes this discount even more exciting is that our Family of Brands are already priced lower than their national brand equivalents.

Team Perks also applies to fresh department items with Stater Bros. Markets and Cleo & Leo scale labels. That means saving on fresh beef, chicken, pork and seafood, as well as freshly sliced deli meats and cheeses, cakes, fresh-cut fruit and more.

Enter 0000 before your employee ID number at checkout each time you make a purchase. Example: 0000123456 where 123456 is your employee ID. Entering your ID will also apply applicable Digital Deals savings.

**Your 10% discount is even available on curbside pickup orders\*\* placed through the Stater Bros. app or [shop.staterbros.com](https://shop.staterbros.com).**

\*Exclusions apply. Team Perks do not apply to alcoholic beverages, fluid milk products, and Stater Bros. gift cards. Nationally branded meat department items (i.e. Certified Angus Beef® brand, Kruse, etc.) excluded.

\*\*Applies only to pickup orders. Not applicable on delivery orders.

## Brand Spotlight

**WIDE AWAKE COFFEE CO.**

Start your day off right with Wide Awake Coffee Co.

Whether you're a busy parent, a dedicated student, or just a night owl, Wide Awake Coffee Co. has the perfect brew to energize your day. With their diverse range of quality coffee blends, you're sure to find a flavor that fits your lifestyle without breaking the bank. Their commitment to quality and affordability promises that you can savor the perfect cup of coffee, anytime, anywhere.



Email [teamperks@staterbros.com](mailto:teamperks@staterbros.com) or call 1.855.782.8377 for help.



# Team Perks Update Coming Soon

Soon, Stater Bros. will be transitioning from using your Employee ID number to your phone number to access your Stater Bros. Team Perks savings. As we approach the transition date, we'll provide instructions on how to make the switch seamlessly so that you can continue saving.

The updated program will also bring additional benefits such as exclusive deals, offers, and special promotions, so stay tuned!

If you'd like to prepare early for the upcoming change:

### Current Stater Bros. Teammates:

- Go to [shop.staterbros.com](https://shop.staterbros.com) and sign up for a Stater Bros. online shopping account using your mobile phone number. If you already have an account, make sure the phone number in your profile is current.
- Make sure that your mobile phone number in

SuccessFactors matches the one in your [shop.staterbros.com](https://shop.staterbros.com) account profile.

### Retirees:

- Go to [shop.staterbros.com](https://shop.staterbros.com) and sign up for a Stater Bros. online shopping account using your mobile phone number. If you already have an account, make sure the phone number in your profile is current.
- Go to <https://www.staterbros.com/update> and fill out the form. We'll take it from there!

If you have any questions, contact our Customer Support Team at [customersupport@staterbros.com](mailto:customersupport@staterbros.com) or 1.855.STATERS (1.855.782.8377).

Until the transition has completed, you can continue using your Employee ID number at checkout to get your 10% Stater Bros. Family of Brands savings every time you shop!



## Customer Compliments



I have been shopping at your Store #150 in Oceanside ever since you remodeled the store. It was such a great improvement!! Thank you very much!! The employees at this store are just amazing. The store manager, Joel, is the best manager I have ever experienced. I worked in the grocery industry for 25 years and had some great managers but none of them come close to the level of Joel.

-Babs

I was shopping at Stater Bros this afternoon and felt compelled to let you know about a staff member who was SO pleasant, SO helpful and went above and beyond today. Her name is Christianna. I was looking for onion soup mix, and she said she would walk me to where the item was. This was after she had already approached me earlier to say hello and offered any help I might need. I've never had someone be so pleasant. I've shopped at this location for years, and most staff are nice, but not to the degree that this young lady's smile affected me. I let a manager who was at my register know about my great interaction. Unfortunately, we all have observed customer service diminish in general over the last few years. It means so much; please help all stores take Christianna's example. A smile, a greeting, a pleasant attitude. Let's make it an everyday courtesy to your shoppers. It made my day!

-Erika Lemon



# Planning is the Key to our Success

By Mari Moses

You may have heard we’re building a new store in the city of Highland. The location will be right off the 210 freeway and guess what the store number is? 210! This 46,107 sq. ft. store is the relocation of Store #58 in Highland and will be one of the finest supermarkets in the area. It will be roughly two miles from Store #182 in East Highland. Recently, I had the chance to sit down with Director Real Estate David Mitchell, to understand better what goes into planning a new store, and what makes the site a strong choice.

I asked David, what is the first step in choosing a site for a new store and he said from start to finish there are many steps to complete and several departments give their insight on the initial design, including Construction, Equipment Purchasing, Design, Marketing, and Retail. However, before any of their input, the first step is to find a location. In most cases, a prospective location comes to his attention by casing the trade area that we desire to be in or a trade area of a store that we are interested in relocating to. Also, locations may come our way through a property developer or commercial real estate broker.

While talking with David, I noticed the word “relationships” kept coming up. So, I asked him, “How important is it to have these good relationships with the developers and real estate brokers?” He said, “Strong relationships are critical to

our business, as we strive to have the best opportunities presented to us first. The relationships that our property management team, Mike Reed (Senior Vice President Finance and CFO) and I have cultivated are essential. The reputation that Stater Bros. has throughout Southern California is so valuable. In addition, our company’s ability to execute at a high level is recognized throughout the real estate development industry, making us the retailer of choice for the design and merchandising of a new shopping center.”

Once our team determines if there is potential, we negotiate the concept of a deal for the site. Understanding the potential comes from a feasibility study, which is a sales projection performed by a third party. David explained that once he receives the study and if it provides a high potential for sales, it becomes time to prepare some financial performance reports, negotiate purchase or lease terms, and create a concept for the development. The concept begins with creating a site plan and maybe some basic concepts of what the building will look like.

He then incorporates the sales study and the financial performance into a presentation package he presents to the Real Estate Committee. The Real Estate Committee is made up of Pete Van Helden, Greg McNiff, Rebecca Calvin, Bertha Luna, and Mike. In his presentation, David will explain basic financial and demographic

data and why he thinks the site is viable for a new store. Once the site has been approved by our team, the next step is to move into purchase or lease negotiations, which includes reviewing multiple sets of legal documents prepared by our legal team.

David took the time to explain to me in more detail why the team decided that Store #210 was a strong site location that provided good retail synergy. He said with Lowe’s across the street and Costco coming in, it will draw customers from a wider area than Stater Bros. and Lowe’s could do on their own. Although it may not seem like an obvious relocation spot for Store #58 because Store #182 is just two miles down the road, it is a good location, because it is right off the freeway and one of the main pathways into the mountain communities.

If you’re only looking at a map, you may not think there’s enough potential for two stores in the area. Typically, our stores draw shoppers from within a two to three-mile radius, but David said he believes that Store #210 can do better than that. David mentioned Store #182 might be impacted but feels confident it will remain a strong performer after the opening of Store #210. Both locations will be convenient grocery shopping options for the East Highland community. We may not be able to retain all the customers from Store #58, but we



“Strong relationships are critical to our business, as we strive to have the best opportunities presented to us first.”

are hopeful that the ones who don’t transition to Store #210 will shop at Store #24 on Del Rosa.

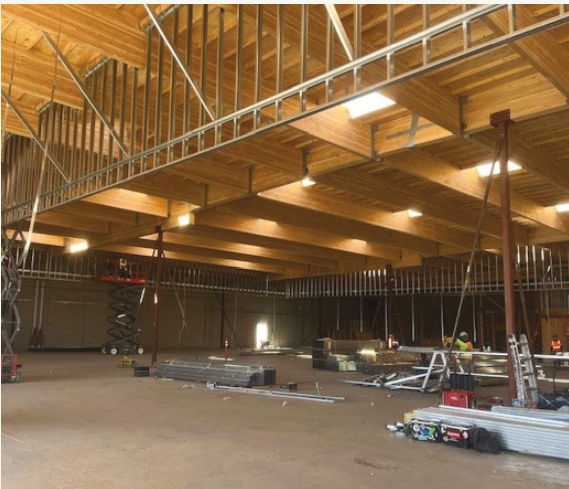
He also acknowledged that there is always a lot of disappointment when we leave a community and that we would always prefer to relocate closer, but this option was available and it’s a good one. We know that

a brand-new store with modern amenities and amazing offerings will bring customers the best possible shopping experience.

As you can see, relationships are crucial in our business, certainly in real estate. Our property development partners come to us because we are willing and able to help them solve

problems. They also bring us deals we wouldn’t otherwise know about.

David said he’s learned so much from Mike, but the lesson that really stands out is that relationships are extremely important, and isn’t that the most important aspect of what we do?





# Rolling Through History

## The Story Behind Our Diamond T Antique Truck

By Charlotte Wall

We are proud to share a piece of our company's history with you! Our beloved antique truck, a 1948 Diamond T Model 509 Tractor and 1947 22-foot Utility Trailer, is a shining example of craftsmanship and nostalgia. With the help of our Transportation, Fleet Maintenance, and Public Relations teams, the Diamond T, named "Shainer," has become a regular sight at local car shows and community events. This vintage vehicle has been carefully restored to preserve its original charm and now serves as a rolling tribute to the past.

The trailer was in storage at Stater Bros. Markets' former distribution center in Colton, California, and had been used in years past to haul groceries. After a search that spanned two years, a 1948 Diamond T was finally located in South Dakota and towed to Stater Bros.' Distribution Center. The restoration process began and Stater Bros. teammates volunteered their time to completely dismantle and restore the tractor and trailer. Obsolete parts were located from as far away as Minnesota and Pennsylvania. Some parts had to be made in the Stater Bros. mechanic shop to meet the specifications of the original. It took more than six months to complete the entire restoration process.

The truck, a symbol of both our company's long-standing history and connection with the community,



has been making the rounds at various events, drawing crowds with its timeless beauty and intricate details. Whether it's the gleaming chrome bumpers, the nostalgic logo, or the American flags that adorn it, the truck has become a crowd favorite wherever it goes.

Recently, it attended the City of Highland's Citrus Harvest Festival, where it quickly became one of the main attractions. People of all ages gathered around to take photos and ask questions, and one man even reminisced about the truck's namesake, Shainer Gregor, a past Vice President of Transportation.

Not only does the truck draw a crowd, but it also provides an opportunity to connect with our community on a deeper level. We're

proud to showcase a piece of our company's history and the hard work that went into restoring it to its former glory. The Diamond T serves as a reminder of where we started and the journey we've taken to get where we are today.

As we continue to bring this beautiful relic to local events, it's not just about the vehicle itself, but about fostering connections with our community. It's about sparking conversations, creating memories, and sharing the joy of seeing history come to life in front of our eyes.

Keep an eye out for our antique truck at upcoming car shows and community events! We look forward to seeing you there and sharing a bit of the past with all of you.

# Summer Sneak Peak

By Hannah Fraser

Our summer Grill-n-Chill campaign is just around the corner. At the end of May, the summer vibes will start rolling out chainwide. We'll be preparing to be everyone's one-stop shop for all their summer needs, whether that be for barbecues, parties, camping, vacations or even staycations! To get in the summer mood, we're putting together a Summer Essentials Playlist with music suggestions from YOU! Whether it's something new with a great tune or a blast from the past with a nostalgic summer memory attached, we want to hear some suggestions!

Click the button, and you'll be taken to a survey. We want to know what songs you'd like to hear on our playlist as you work, shop, and sing along at Stater Bros.

Stay tuned for more information about all our summer plans, sweepstakes, recipes and more.



# Teammate Announcements

💖 Marriage



**Nathan Rittenhouse,**  
IT Operations Shift Supervisor married Lydia on November 9, 2024.

🎓 Graduation



**Roman Deaquino,**  
who is on a Special Developmental Assignment, graduated from Western Governors University in July 2024 with a Bachelor of Science in Business Administration Business Management.



# From Goals to Groceries

By Hannah Fraser



Two of the major unifying things in America are food and sports. Both connect and unify groups of people that may not have anything else in common. Sharing different recipes and ideas is a societal glue that keeps us together. The beauty of food is that people from various locations, backgrounds, social statuses, and beliefs, can all come together and enjoy a meal together. The same can be said for sports, whether you support this team or that one is beside the point, the point being, people can come together to enjoy watching or taking part in sports. Sports are ever-changing and unpredictable, yet they possess a remarkable power to unite communities.

Here at Stater Bros., we are all about community and giving back. We try and stay immersed in our surrounding communities. One approach we take is through utilizing partner involvement. One of the partners we've worked closely with for the past two years is the Los Angeles Football Club. LAFC is a professional soccer club based out of Los Angeles. They compete in Major League Soccer as a member club of the Western Conference. LAFC aims to be "a force for good in Los Angeles," much like Stater Bros., by actively engaging with and supporting the communities throughout Southern California.

When we started this partnership in 2022, it was a mutually beneficial affiliation where one of the goals for Stater Bros. was to increase brand awareness and connect with the LAFC fan base. In turn, LAFC hoped to reach a broader fan base within the Inland Empire. Over the course of our collaboration, we've managed to obtain some engagement with people who have never heard of Stater Bros. before! It's all about building a relationship with our customers. We've managed to relate to customers on an entirely new level, one that doesn't end at the check stand.

Our LAFC partnership strengthens our brand, but its core purpose is to

support our communities. Through this partnership, we've been able to show our commitment to the community, and not just express our willingness to make a change. Playing a role in inspiring the young athletes of the future allows us as a company to give back to the community. Kids are one of the foundations of society, if one fan interaction or one soccer lesson can influence a kid's future, we've helped to evoke a positive change.

### Events

We participate in a variety of LAFC events throughout the year. During the spring and fall months, LAFC puts on free soccer clinics to help teach kids ages 6-12 about soccer. These clinics are encouraged for kids with beginner to intermediate skill sets. During the summer months, kids ages 6-15 can attend LAFC Youth camps; LAFC Camps are weeklong soccer experiences where kids get to

partake in official training sessions. Students arrive around 9 a.m. and learn the ins and outs of soccer till about 3 p.m., when they can leave and head home to rest up for the next day.

The children involved in these camps and clinics can be considered some of the LAFC team's biggest fans. They look up to the team players and consider them role models and inspirations for their own soccer careers. We've been fortunate as a company to be able to play a role in inspiring these young soccer stars and enabling them to meet their soccer icons. We've held numerous meet and greets in locations nearest to the LAFC fanbase, and with every event we've been astounded by the number of loyal fans who come out. We've had players like Nathan Ordaz, Illie Sanchez and Aaron Long attend meet and greets at stores, and each of them have

left a sizeable impression on the attendees. They go further than just introductions and autographs; they ask questions and interact with the fans in an engaging and heartfelt way.

### How You Can Help

In 2024's fall season playoffs, the LAFC team made it all the way to the semifinals! We're hoping they go even farther this year, and we'll be cheering them on every step of the way. Come out and support the team at their games! You can volunteer to be a part of the Stater Bros. Community Team or simply come and cheer on the team as they play. That sense of community is what we like to bring to events, building one another up and fostering a positive environment for growth and togetherness.







# Customer Compliments

Where actions speak louder than words.

## #123 N. Victorville

As a committed customer of Stater Bros., I have always been met with outstanding service. What sets this store apart is its exceptional customer service, particularly from one remarkable employee, Rasim. As a clerk, Rasim is exceedingly well-mannered, energetic, helpful, and quick with professional checks. His knowledge stands out, and he is above all, very friendly.

Rasim not only double-checks my products thoroughly but also assists his fellow clerks with unwavering efficiency. For as long as I can remember, he has been consistently helpful to anyone who visits this location, which is why this remains one of my favorite Stater Bros. stores. The personnel here are remarkably helpful, contributing to a level of customer service that is second to none.

I want to extend a shoutout to Rasim, who continually provides exceptional service. His dedication to going above and beyond, coupled with his eagerness to assist, makes him a truly rare employee. You are an inspiration

and truly add excitement to every visit I make to Stater Bros. Keep up the excellent work!

-Mc. David

## #146 Lancaster

I just wanted to say how nice the employees are at my Stater Bros. #146. Some of them even call me by name. That is so nice to hear.

I lost my oldest son, Mikey, to lung cancer last year. I am having a hard time handling the loss, sadness and hurt. I miss my Mikey so much. Isreal Fernandez gave me a sweet hug every time he saw me. He cheered me up. He is such a great, caring guy. I can't even begin to say how much that has meant to me. The employees are so nice to me and so caring. I don't think most of them know about my Mikey. They are just good caring people. Having nice employees who care reflects well on Stater Bros. My heartfelt thanks to each and every one of the Stater Bros. employees that I see at this store. Thanks and keep up the good work!

-Linda Zinck

I am contacting you concerning one of your staff members. Her name is Haylee. She deserves a compliment. She is the sweetest thing. But the other day, I shared something close to my heart concerning my grandmother; her dying of a stroke. Grandpa and I have been working on her will now for a year. It has been so hard. But Grandpa told me something that made my day. When I told Haylee this she gave me a hug. She could tell how hard this has been on me; her death, doing the will, everything. She deserves this.

-Terra Corona



I wanted to take a moment to thank you for meeting with Zachary this afternoon. Over the past seven years, since losing his mother and taking on the role of caregiver for his grandmother, he has faced significant challenges. Your meeting gave him a meaningful confidence boost. When he called me back in Canada, his excitement and renewed sense of hope were unmistakable. Your kindness and encouragement have truly made an impression on him.

When I reached out to you last week, I knew Zachary needed more than an opportunity. He needed a supportive interaction to help him take that first step. I had no idea how it would go, but I knew walking cold into a professional setting to submit a resume simply wasn't in the cards for him. As an assistant manager, you clearly recognize the value of mentorship and the importance of giving young people a chance. Thank you for taking the time to connect with Zachary in person. It's just what he needed.

-Kathy

## #90 De Anza

I wanted to let you know what a great job Fatima always does bagging my groceries. She always puts the cold items in the cold bags and takes the time to zip each bag closed. She always greets me with a smile whether I see her outside rounding up carts or at the checkout counter. It always brightens my shopping day to see her.

-Becky Wilson



I would like to thank Lesly in the Bakery Department for her exceptional customer service skills. I went to order a cake for my parents' 72<sup>nd</sup> anniversary. I was not sure about the design and Lesly was so helpful. She even said she would come in and do the design herself. The cake was beautiful and delicious. My parents were so happy. Please thank Lesly for being such a thoughtful and kind person to work with. I will come back when I need another cake for a special occasion.

-Linda Williams

## #134 La Mirada

I've been living in La Mirada for 50 years. Stater Bros. is my go-to. Your staff is outstanding, but I want to recognize a top-notch young man who is always gracious and ready to help when I need help. Today I could not reach a cereal product that you were almost out of. He recognized that and went and got a stool and smiled and got them both for me. He is sweet and gracious always. His name is Miguel. I just wanted you to know.

-Noel



I just would like to say Jason in the Meat Department is an excellent meat cutter. My dad was a butcher for 30 years in New York. My wife and I are on a strict carnivore diet. Jason cuts our steaks perfect, and is always happy to answer questions. Hard-to-find cuts like picanha steak is no problem for Jason and he cuts them to perfection. Same with the rib eyes. Always the perfect thickness and wraps them up so they stay fresh in the fridge. Guys like Jason are why we are return customers. Please pass along our appreciation.

-Dave

## #188 Grand Terrace

Marissa came from the front area and went out of her way to help me in the bakery. Even though it was busy, she took the time to proactively offer to write on a cake I was requesting from the case. That's old-school service that I rarely see anymore! Kudos to Marissa for keeping it classy and to Stater Bros. for consistently fostering a culture of service that has essentially been lost over time at most of their competitors.

-Ryan Simko

## #198 Tustin

I hope this compliment reaches someone high up in your company because the young man I'm writing about is so worthy of praise. Anthony Wyatt has always been so kind and helpful to me when I've shopped in your store. I'm hopeful that a manager or above will tell him how much he's appreciated. Anthony is so respectful and polite. He always answers my questions and gets things off high shelves for me. Besides that, he always has such thoughtful, pleasant things to say to me even in such a brief encounter. Your store is so lucky to have him.

I do love your Tustin store and all the employees who work there. Ryan is a great manager. Thank you for letting Anthony know what a great representative he is for your store. Maybe he'll even be a manager someday.

-Elisabeth

## #163 Ramona

I want to recognize Les Porter and his entire staff for providing a clean, well-lit, clutter-free, and friendly shopping experience. I have been shopping at the Ramona branch for over 5 years. Recently, I decided to comparison shop at the local Albertson's, and after about 6 weeks, I came back to Stater Bros.

-Bill Olivari





# A Stepping Stone to Success

By Jeannie Le

Spring nears and college season is in full gear, and at Stater Bros., we're proud to be a place where future leaders are nurtured.

Last summer, we welcomed a vibrant group of interns who not only brought fresh perspectives to our team but also took up the challenge of pushing the boundaries of what's possible in the grocery industry.

Back in the summer of 2023, program organizers, Kerry Guerrero, Director Compensation and Benefits, and Priscilla Flores, Senior Talent Acquisition Specialist, took up the challenge of kickstarting this program under a tight deadline yet managed to launch it with flying colors. Their dedication and hard work at internship fairs at schools like Cal State San Bernardino and Cal Baptist University were instrumental in creating a successful experience for our interns. "Priscilla and I set the foundation (of the internship), but it's the mentors that really gave them their experience and taught them the business. So, it's crucial that we have the right mentor assigned to lead them, guiding them, instructing them," said Kerry.

### A Rewarding, Real-World Experience

Mentorship is at the heart of our internship program. Seasoned professionals like Dominic Olvera, Senior Manager Procurement, and Joshua Richmeier, Manager Data Science, played a crucial role in guiding and inspiring our interns. By sharing their knowledge and expertise, they fostered a collaborative and supportive learning environment where the interns gained hands-on experience and were immersed in the heart of the company. And in return, the interns inspired our own

mentors to grow and develop further as leaders. Both Dominic and Joshua expressed how being a mentor in the internship has taught them how to communicate and ultimately be better as team leaders. They highlighted it was a privilege to watch the interns grow and succeed over the 12-week program and to give back to aspiring leaders.

### A Unique Opportunity To Learn

For many interns, the Stater Bros. internship program was their first dip into the corporate world. They were impressed by the welcoming and supportive environment, where they were encouraged to think critically, ask questions, and take ownership of their projects. From analyzing sales data to developing innovative marketing strategies, our interns got to work on real-world projects and collaborate with cross-functional teams from various departments like Marketing and Sales and Merchandising. Our interns expressed how they not only developed their practical and professional skills like email etiquette and how to conduct themselves in a meeting but grew as individuals too.

Our 2023 and 2024 interns shared their experiences and insights into the program and gave some advice for any college students who are interested in joining the internship.

**Ionel Iniguez** (2023), "One thing I took away from the internship was that everyone was super helpful. They want to see you succeed. You'll always hear, 'We're rooting for you, not against you.'"

Joshua Richmeier



**"The Stater Bros. Internship Program is a fantastic opportunity for interns to experience real business processes, and it's an amazing opportunity for mentors to give back and develop the next generation of leadership."**

**Lucas Reyes** (2023), "Getting to work closely with a director and shadow is one of the best experiences I've had til this day. Even though it was only a small sample size in comparison to what they do on a daily basis, seeing firsthand what it takes to be a business leader and seeing how much knowledge they have has left a huge impression on me."

**Ruben Rodriguez** (2023), "What I really enjoyed about this internship program is that you're treated as an equal. I can ask any question to anyone in this company and be looked at as a teammate."

**Brandon Coake** (2024), "One big takeaway that highlights the internship program is understanding how every department works and how we all work together even if we're not directly working together."

**Mya Guerrero** (2024), "Make the most of your time. Network, ask questions, just explore different

departments ... You really will learn a lot from the program as long as you're allowing yourself to have the opportunity to learn."

**Sabrina Neri** (2024), "Be a student of the business by asking questions and being curious about how things work. Growth can be achieved one question at time. And make sure to reflect on how far one has gone throughout their learning process within the program."

### Interested in Joining?

If you're a current college junior, senior, or graduate student looking to gain hands-on experience, develop essential skills, and launch your career, consider applying for our 12-week internship program. Learn from industry experts, collaborate with talented peers, and connect with talented professionals.

For more information, reach out to program organizer, Priscilla Flores at [priscilla.flores@staterbros.com](mailto:priscilla.flores@staterbros.com).

Dominic Olvera



**"A mentor's work is never truly done. Each small act of guidance shapes a path for others to reach their fullest potential."**



Front Row: Sabrina Neri and Mya Guerrero | Back Row: Ionel Iniguez, Ruben Rodriguez, Brandon Coake, David Guzman and Lucas Reyes



Priscilla Flores and Kerry Guerrero



# Risky Business Isn't Good Business

By Jonathan Lieu

When we say goodbye to someone, we'll often tell them, "Be safe," or "Drive safely." It can feel like a throwaway phrase at times, but usually underneath it all is a genuine desire for that person's continued well-being. Tammy Ciraulo, Senior Director Risk Management, firmly believes that everyone should go home as healthy and safe as when they came in to work at the start of their shift.

Tammy says that incidents that occur at the workplace cost the company, on average, about \$30,000 each. As you can easily see, the total number can get large very quickly after only a few incidents. Just like your health, car or homeowner's insurance, our insurance policy has a deductible before coverage kicks in. That means the insurance company is not responsible for paying out until we reach the deductible. Since our deductible is in the hundreds of thousands of dollars, it means the

company must keep a reserve of cash to cover that deductible. This is money that's tied up that could otherwise be used to buy goods, remodel stores, purchase equipment, make improvements, etc.

So, the better we are at keeping our teammates safe, the more funds we have for the operation of the company. But the impact of incidents goes beyond the company's finances. We're also talking about the health of the single most important resource our company has, and that's our teammates. Our company genuinely cares about their well-being and tries hard to help them prevent injuries. Minor incidents may have negligible short-term and long-term effects but not all incidents are minor. Major incidents have the potential to result in serious physical and mental health consequences such as disability or even worse, and no one wants to see that. Practicing safe work habits and having a safe

working environment can reduce not only the number of incidents but often their severity as well when they inevitably occur. As you can see, keeping our teammates safe is good for them AND the company

Our company's safety efforts are led by the Risk Management team. As the name implies, they are responsible for managing safety risks and other hazards, including those regarding food safety. Led by Environmental Health & Safety Manager Mark Ramer, there are eight Risk Control Engineers, each assigned to their own district. These engineers aren't focused solely on what happens after an incident. They are just as dedicated to incident prevention, promoting a positive safety culture for employees, and maintaining a safe shopping experience for our customers.

Some of their initiatives include what they call "Safety Blitzes" where they focus on an issue of concern and deploy to the stores to spread the



Front Row: Natasha Kosecki, Leanna Diaz, Jessica Smaby, Victoria Baldwin, Sandra Anderson  
Back Row: Tammy Ciraulo, Joseph Lopez, Glen Sallee, Mark Ramer and Jeffrey Hale

word. Although each engineer is dedicated to their own district, they will often combine their efforts to address all the stores in a district at one time. One of the more popular events has been the stretching lessons to help reduce injuries. Other blitzes include correct fire extinguisher inspection, proper lifting techniques, sales floor awareness, and being mindful about not leaving things unattended on the sales floor.

The team also recently identified an opportunity to expand our hazardous waste pickup program from a third of our stores to all of them, all while saving \$100,000 a year by switching to a new pickup company. Hazardous materials can

include damaged cleaning supply bottles and expired medications, among other things.

The safety of our teammates is the responsibility of all of us. Unfortunately, incidents still happen but many can be prevented. Often, when we take shortcuts, they come back to bite us. Sometimes it takes a little awareness to recognize a potential safety issue and caring and courage to do something about it.

Fortunately, what the Risk Management Team is doing appears to be working because there were over 30 fewer incidents this fiscal year than during the previous one.

At about \$30k per incident, simple math shows that to be over \$1 million in claims averted. That's an additional million dollars that can be invested back into the company.

How can you help? We can start by caring – caring about the environment we work in and, most of all, each other. If you feel unsafe, are uncertain about how to perform a task properly, or sense that something isn't right, please speak up. That's how you can help protect yourself and everyone around you. At the end of our workdays, let's all go home healthy, intact and the best versions of ourselves.



“Everyone should go home as healthy and safe as when they came in to work at the start of their shift.”



# Store #77 Fountain Valley

Recognized by Community Leaders for Excellence in Inclusivity

By Charlotte Wall



We're proud to share that our Store #77 Fountain Valley has been honored with an award for its outstanding efforts in advocating for persons with disabilities. This recognition celebrates our continuous commitment to creating an inclusive environment where all teammates and customers feel welcome, valued and supported. Alex Valda Arana, Store Manager, was nominated for the award by customer Gail Olsen, a board member of the Advisory Committee for Persons with Disabilities. Alex accepted the honor from Fountain Valley Mayor Glenn Grandis during an award ceremony at a Fountain Valley City Council Meeting.

"I've strived to be consistently fair with people of all abilities. If an applicant shows that they are dedicated to learning the job and reliable, then a disability won't stop them from contributing to our company and the community in a positive way," said Alex.

Congratulations Alex and Store #77!

# Celebrating Community and Country Hits Through Our K-FROG Partnership

By Kevin Zelaya

We're excited to partner with K-FROG Radio's Street Team to bring the heart of country music to our communities! These events are a fun way for us to meet and get to know our customers and teammates. Keep an eye out for any upcoming events and enjoy the best country hits that will have you dancing and catch exclusive giveaways, with limited edition swag.

Together, we can make this an unforgettable experience that really shows our love for the community and team spirit. Keep an eye out for radio remotes, some fun surprises, and even more ways to celebrate country music with us!



# Corporate Promotions

August to November 2024

**Mario Alvarez** - Merchandising Schematic Clerk

**Jesus Amaro** - Officer Uniform Security

**Justin Bond** - Accounting Clerk Grade 6

**Michael Brown** - Director Transportation Fleet Maintenance

**Bryan Carcelen** - Senior Manager Business Relationship

**Nancy Chacon** - Traffic Coordinator

**Thomas Collins** - Electrician Foreperson

**Rashan Edgar** - Senior Property Manager

**Teresa Gallardo** - Merchandising Department Head

**Meghan Gomez** - Sergeant Uniform Security

**Chadi Hanna** - Senior Manager Business Relationship

**Christopher Kempisty** - Accounting Clerk Grade 6

**Damian Marquez** - Refrigeration General Foreperson

**Patricia Murphy** - Electrician Foreperson

**Kingsley Ng** - Senior Manager Business Relationship

**Amanda Nickell-Alvarado** - Accounting Clerk Grade 6

**Brent Ochs** - Refrigeration Apprentice 3

**Richard Uribe** - Merchandising Schematic Clerk

**Ramiro Villegas** - Senior Manager IT Services

# Store Promotions

August to November 2024

## Store Manager

**David Quinones** - #42 Adams

**Steve Reid** - #98 Lakeshore

**Tonya Schwartz** - #69 Glen Avon

**Mark Vazquez** - #37 Red Hill

## Assistant Manager

**Crystal Bell** - #204 Ontario Ranch

**Jeremy Thacker** - #198 Tustin

## Produce Manager

**Brandon Kowalski** - #86 Beaumont

## Service Deli Manager

**Alondra Arroyo** - #142 El Toro

**Cassandra Nuno** - #49 Towne Ave.

## Bakery Manager

**Nicole Nadeau** - #142 El Toro

**Sylvia Ortega** - #127 Cathedral City

## Meat Manager

**Rudolfo Montanez** - #139 Murrieta

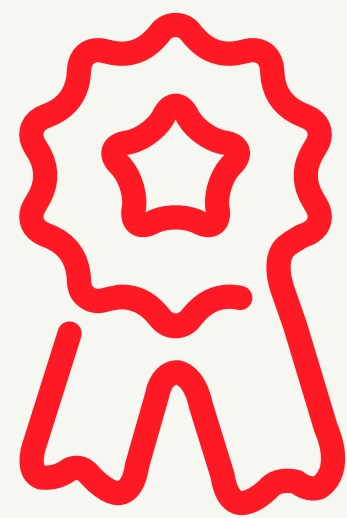
**Mauricio Rosalez** - #58 Palm





# We wouldn't be the same without your hard work and dedication.

Service Awards August to November 2024



## 45 Years

Phillip Collica  
Jeff Kimura  
Randy Kuhn  
Denise McCain  
Cesar Rico  
Nicholas Shermer

## 40 Years

Christi Bray  
Melissa Davis  
Julius DeLuna  
Kim Ferguson  
Lisa Fleming  
Richard Gandara  
Florentino Gonzalez  
Tim Hoover  
Tami Lammers  
Russell Leonard  
Terry Martin  
Peter Negrete  
Windy Peete  
Nannette Pickering  
Miguel Ramirez  
Debbie Renshaw  
Victor Ruiz  
Todd Thomas

## 35 Years

Margaret Alvarado  
Thomas Anderson  
Sandra Asebedo  
Edwin Aure  
Larry Aviles  
Scott Berghoefer  
Ross Cavazos  
Naomi Concha  
Jose Contreras  
Vincent Contreras  
Joseph Corneliussen  
Robert Cromer  
Guillermo Delgado  
Nicholas Desimone  
Debra Duran  
Denise Ehrman  
Robert Estes  
Maria Gallegos  
Jaime Gamez  
Amparo Granda  
Amy Gruenke-Chatikul  
Denise Henderson  
Randy Hersey  
Jesse Kovac  
Antonio Lafuente  
Daniel Lay

Richard Loop

Edie Maidlow  
Ronald Matava  
Andrew McIsaac  
Julie Mee  
Fern Montes  
Jennifer Murray  
Victoria Oberst  
Byron Orizabal  
Richard Ornelas  
Nicole Padilla  
Thomas Page  
Cecilio Perez  
Robin Platt  
Karie Reaser  
Javier Rivera  
Dean Rounds  
Ricardo Sanchez  
Joe Saucedo  
Maria Teclaw  
Doria Vieth  
Justin Wilson  
La-Tion Winston  
Martina Woll  
Eric Zuvia

## 30 Years

Patrick Baughman  
Kevin Beckham  
Edmond Brown  
Maria Castillo  
Bobbie Elliott  
Teresa Enzenbacher  
Michelle Farmer  
Reynaldo Garcia  
William Gilbert  
Donald Given  
Manuel Gomez  
Jeannie Gonzalez  
Brianna Greathouse  
Kerry Guerrero  
Teresa Ivancich  
Heidi Larkins  
Melanie Lomeli  
Felicia Lopez  
Joseph Lopez  
Bobby Lumpkin  
Mike Martin  
Robert Martinez  
Bridgette Maurer  
William McGregor  
Mark Miles  
Michael Murrietta

Mary O'Grady  
Pamela Pablo  
Kimberly Padget  
Patricia Pitsenbarger  
Belinda Pitta  
George Ramos  
Kevin Rayo  
Joseph Resheske  
Erika Rey  
Ivan Romano  
Regina Romo  
Jennifer Salse  
Edward Scheinbach  
Alice Silva  
Maria Solis  
Frank Ternes  
Tamera Thomas  
Rachelle Valdepena-Luna  
Daniel Valdez  
Charlotte Wall

## 25 Years

Juan Aguila  
Lisa Aguirre  
Griselda Alamina Ramirez  
Matthew Alvillar  
Ruth Amaya  
Jose Andalon  
Ernest Aparicio  
J. Rogelio Avila  
Theresa Ballard  
Debra Batchelor  
Michael Beasley  
Christopher Beaudry  
Scott Beitler  
Nakia Bell  
Mario Bencivenga  
Kristopher Bernard

Steven Blake  
Jennifer Bonner  
Melissa Brockelmeyer  
Thomas Bumgarner  
Charles Burk  
Daniel Cabrera  
Michael Cain  
Joel Calles  
Sarah Cantero  
Andres Carranza  
Samuel Carrillo  
Theresa Castaneda  
Lakeisha Clayton  
Michelle Contreras  
Miguel Contreras  
Angel Cortez  
Fidel Cortez  
Mark Couto  
Michael Crossman  
David Cruz  
Jennifer Currie  
Jonathan Czubek  
Jessica Davidson  
Mark Delreal  
Erin Donoho  
Deuntrae Durgin  
Ellariann Early  
Karen Eskildsen  
Bryan Estrada  
David Evans  
William Evans  
Tarsha Farber  
Edward Faria  
Latoya Freeman  
Gustavo Garcia  
James Garcia  
Manuel Garcia  
Nichole Garcia

Linda Geiken  
Bettina Gibson  
Latanya Godoy  
Margaret Gomez  
Simon Gomez  
Ricardo Gonzales  
Robert Gonzales  
Daniel Gonzalez  
Juan Gonzalez  
Chris Gracey  
David Greenwood  
Yvette Gurrola  
Michael Guzman  
Holly Harmon  
N Harney  
Hector Haro  
Ryan Hendricks  
Robert Hernandez  
Uy Hoang  
Jason Holman  
Maria Holmberg  
Denise Holt  
Tania Ibarra  
Andrew Ireland  
Natalie Jackson  
Gabriel Jimenez  
Danielle Johnson  
Honey Kellison  
Phillip King  
Eugene Kirk  
James Laird  
Faustinus Luna  
Michael Malone  
Patricia Martin  
Larry Matzenauer  
Cynthia McCoy  
Michael McGriff  
Manuel Mejia

Jesse Miranda  
Melissa Moore  
Karen Morales  
Enrique Moreno  
Hector Moreno  
Josephina Murrieta  
Lashawnthiya Nemes  
Nancy Nepomuceno  
Mariah Norbeck  
Joel Nunez  
John Nutting  
Dominic Olvera  
William Orellana  
Cristina Ortega  
Gerardo Oviedo  
Ileana Paredes  
Danny Payne  
Maribel Perez  
Anthony Peters  
Steven Powers  
Steven Ramirez  
Jason Ramos  
Jose Ramos  
Charles Reich  
Peter Renner  
Diana Renteria  
Rafael Revolorio Ortiz  
Michelle Richard  
Raymond Rios  
Chris Roa  
Edward Robles  
Jose Rodriguez  
Juana Rodriguez  
Sergio Rodriguez  
Maria Romero  
Joseph Ruelas  
Gerardo Ruiz  
Francisco Sanchez



Carrie Scott	Marissa Esquibel	Samuel Mendez	Rhonda Yarbrough	Steven Morales	Archie Bryant	Christopher Nelson	Angela Arredondo
John Simard	Melida Evans	Angelica Meza	Daniel Zucker	Jose Morones	Claudia Bustamante	Michelle Nielsen	Dalinda Avalos
Berta Smith	Danielle Facio	Ludivina Morales	Beatrice Zuniga	Justin Perdue	Eric Bustamante	Marisa Norris	Nicole Avila
Jesica Stratton	Juan Franco	Luis Olvera	Enrique Zura-Villasenor	Erica Plant	Stephanie Cano	Alfredo Pacheco	Jake Barbata
Kirk Sumpter	Alyssa Garcia	Leslie Ortiz	15 Years	Jorge Renteria	Demontae Carter	Arlene Palacio	Bryan Barrera
Eric Tapia	Bienvenido Garcia	Juan Pachaeco		Heather Robinson	Benjamin Daisy	Leticia Partida	Dennis Barrett
Selena Tate	Emilio Garcia	Gloria Padilla		Beatrice Rodriguez	Joshua Davis	Daniel Pena	Jimmy Barrs
Melisa Tekirdaglis	Jessica Garcia	Maria Palacio		Mark Rodriguez	Claudia De Rocha	Jacob Platisha	Samantha Bateson
Leonel Tello	Joel Garcia	Joshua Pasillas		Sebastian Rosales	Christopher Dearo	Richard Ramirez	Rayleen Begley
Diana Valverde	Tiffany Gerial	Marisa Perdikis	Michael Acteson	Kimberly Roscoe	Skye Dominguez Triana	Francisco Rangel	Jason Belovoskey
Maria Vargas	Martha Gomez	Michelle Perez	Sandra Aguirre	Gary Roszyk	Eva Espinosa	Melissa Real	Celia Benitez
Monica Vargas	Michael Gomez	Araceli Ramirez	Susan Allensworth	Sylvia Sanchez	Karissa Estela	Gilberto Reynoso	Cassandra Berckes
Richard Ward	Cristino Gonzalez	Francisco Ramirez	Vanessa Amezcua	Timothy Shea	Alexandria Estevez	Karina Rivera	Ashlyn Bolbach-England
Theresa Willis	Amber Henry	Thomas Reardon	Marco Aranda Roman	Mario Sierra	Maria Estevez	Sean Roberson	Jill Bryant
Ryan Yasumoto	Frank Hernandez	Crystal Reiter	Cynthia Austin	Elizabeth Steele	David Figueroa	Braden Rogers	Mason Buckwalter
20 Years	Vilma Hernandez	Derrick Rencher	Sandra Avila	Karleen Suchil	Christina Fraijo	Arthur Ruiz	Vincent Bui
	Justin Hogan	Rachel Rodriguez	Alfred Cambron	Hannah Toledo-Matinson	Monique Garcia	Nathanael Satterfield	Joseph Cabrera
	Joseph Holmstrom	Joseph Rosales	Jennifer Castaneda	Patrick Torres	Monika Gomez	Gina Serna	Jesusita Calderon
	Matthew Hughes	Rachel Rosen	Jacqueline Cervantes	Jorge Torres-Rios	David Greenwood	Vidal Sosa	Yolanda Campbell
	Natasha Hughes	Vannesa Roth	Vazquez	Ruben Vargas	Paul Higuera	Alexander Still	Raylene Campos
Michael Anthony	Jesse Jimenez	Viviana Ruiz	Edward Chavez	Jason Venegas	Shelby Huerta	Rebecca Straka	Jose Castillo
Sergio Banegas	Nicholas Johnson	Priscilla Saldana	Josefina Chavez De Guerrero	Araceli Villanueva	Aaron Jones	Jane Taylor	Consuelo Castro
Teofilo Bautista	Nicole Kaden	Azucena Sanchez	Daniel Ea	Cameron Witter	Veronica Larios	Gregorio Teapila	Luis Chagoya-Alvarez
Alonzo Beverly	Dane Karr	Ana Sandoval	Jose Enriquez	Michelle Zamorano	Calvin Lines	Elizabeth Tellez	Bijoy Chakma
Christopher Brashier	Jonathan Lieu	Gregorio Sarmiento	Tymarie Esteban Yanez	10 Years	Regene Londo	Ted Thompson	Deianeira Charbonneau
Denise Burch	Adan Lopez	Lisa Shanahan	Jeffrey Frank		Christian Lopez	Erika Torres	Marisela Chavez Vela
Shane Burk	Jacqueline Lopez	Sofia Solano	Juan Gaucin Morales		Jasen Ludy	Vanessa Vasquez	Kencal Clayton
Benjamin Carbajal	Marcus Lopez	Eufrocina Soto	Andrew Gracia		Brittany Maldonado	Lucas Vinyard	Darrel Cole
Mark Carr	Ever Lopez Guerra	Saul Soto	Alyssa Graciano		Marissa Martinez	Gerald Waskom	William Connor
Israel Carrillo	Jesse Lujan	Cindel Strohmeier	Adrienne Granato	Jeffrey Aldaz	Sasha Martinez	Kim Wilborn	Jeromie Cornelison
Cammy Chu	Martha Luna	Javier Tapia	Wendy Heine	Cheryl Amick	Tiffany Martinez	Crystal Zapien	Kyle Cowan
Robert Church	Kathyleen Macias	Lena Thach	Willard Hopper	Gabriel Apodaca	Luz Medina	5 Years	Jose Cuahuizo Montiel
Cynthia Contreras	Samuel Marquez	Christopher Torquato	Enrique Isais	Tatyana Arciniega	Sasha Mendoza		Steven Curup
Angela De Leon	Ray Martinez	Francine Torres	Dale Johnson	Jacob Arrieta	Mayra Mendoza Sanchez		Garrick Davies
Todd Derbort	Ashley Matthews	Joseph Urias	Miguel Loya	Melissa Avalos	Selina Moreno		Briana Decarmo
Beatriz Diaz	Danielle Mc Carthy	Eliseo Varela	Roberto Lozano	Aidan Avina	Sean Morrison		Angel Del Castillo
Stacy Divens	Brittany Mcllvain	Valerie Webster	Danny Luna	Tayler Baca	Alejandra Moya	Matthew Allison	Adam Demke
Jesse Elisarraraz	Arnold Medina	Danielle Wideman	Lazar Macovski	Alvaro Barrera Medina	Danielle Navarro	Katelyn Almaraz	Jakob Dillon
John Enciso	Marcia Medina	Travis Wolfe	Andres Madrigal	Sandra Bermudez	Amy Negrete	Lauren Alvarez	Ashley Duran
			Michael Martinez	Sharon Bonilla			
			Nicholas Moody				



Kathy Dutra	Kristin Leano	Max Parada	Abienmarcus Siapno
Blake Ebargaray	Dominic Leto	Vivian Pascual	Cynthia Silva
Janel Ege	Danielle Lopez	Denise Patino	Tammy Simon
Jessyka Elliott	Donald Lopreiato	Amanda Payan	Christos Siorokos
Katherine Encarnacion	Marlainna Lupica	Art Perez	Dillon Slater
Darel Falales	Yvonne Macdowell	Maria-Juliana Perry	Travis Slobom
Shaden Farraj	Rosa Maldonado Garcia	William Phan	Catherine Stuck
Tony Fiamengo	Garrett Manning	Natalie Picos	Briana Swanier
Steven Figueroa	Damian Marquez	Brian Pineda	Charles Tate
Michael Flynn	James Marquez	Omar Pineda	Tausala Tauaese
Jessica Ganahl	Bryan Martinez	Jared Potvin	Lexine Tejeda
Judith Garcia	Elizabeth Martinez	McKenzy Prudholm	Daniel Trimble
Adrian Gastelum	Ana Martinez-Ballin	Eric Ramirez	Stephanie Trujillo
Andrew Gilbert	Ryan Mawhorter	Harry Reedy	Phillip Ulloa
Viviana Gomez	Ethan McCarty	Jon Remler	Janelle Valdez
Amy Gonzalez	Miles McColum	Victoria Reynoso	Xavier Valencia
Kati Gonzalez	Denise McGlaughlin	Eduardo Rios	Mary Valenzuela
Vanessa Gonzalez	Jasmin McMahon	Jessie Rios	Matthew Van Heel
Jose Gonzalez Oropeza	Gregory McNiff	Adrian Rivas	Cecelia Vega
Maddisyn Gorder	Marisela Mendez	Corina Rivas	Angeles Velazco
Kaytlyn Gossman	Mikayla Mendoza	Dennis Roby	Robert Venegas
Robert Guerrero	Jennifer Mercier	Karina Rocha	David Vera
Jasmine Gutierrez	Megan Miller	Kylie Rodriguez	Shelley Vickers
Scott Hardman	Elizeal Montoya	Braiden Romero	Joshua Villalobos
Anthony Hechanova	Alexis Morales	Janea Rosalez	Alyssa Waldon
Nolan Heflin	Adam Moreno	Alyssa Rosario	Omar Washington
Jayme Hernandez	Diego Moreno	Noah Rosas	Kyle Weichert
R Hernandez	Andrea Morgan	Steven Salazar	Irene Wilkerson
Gregory Hoey	Joseph Muniz	Diego Salman	Christine Williams
Gregory Horn	Steven Nakamura	Andrea Sanchez	Kendra Williams
Doris Huitron	Allen Natkovitz	Brianna Sanchez	Kimberly Williams
Jorge Ibarra	Joshua North	James Sanchez	Richard Wimberly
Chelsey Jacobs	Alicia Ordaz Cervantes	Melanie Sanchez	Karina Woods
Carina Jauregui	Sydney Ortega Hunter	Matthew Sando	
Cameron Kennedy	Melissa Ortiz	Brittany Sandoval	
Cannon Kitchens	Darlene Osornia	Mary Grace Scott	
Christian Knutsen Gonzales	Elena Ovalle	Marisol Serna Serna	
Sandra La Placa	Esmeralda Padilla	Vanessa Serrato	
Abigail Laroya	Luis Panduro	Ruchita Shinde	

# Congratulations on Your Retirement

August to November 2024

<b>50 Years</b> <b>Roy Leon</b> Warehouse Meat Selector	<b>37 Years</b> <b>Laura Leon-Guerrero</b> Clerk-CSR	<b>Stacey Woodall</b> Clerk	<b>Theresa Keen</b> Clerk
<b>47 Years</b> <b>Mick Kuelbs</b> Certified Receiver	<b>Karen Molina-Stahl</b> Senior Property Manager	<b>31 Years</b> <b>Geraldine Blakely</b> Clerk-CSR	<b>20 Years</b> <b>John McMenamy</b> Store Manager
<b>46 Years</b> <b>Robert Clelland</b> Director Transportation	<b>Michelle Pierce</b> Certified Receiver	<b>Danny Nance</b> Clerk	<b>18 Years</b> <b>Jack Robinson</b> Meat Manager
<b>Lynn Delgado</b> Meat Wrapper	<b>David Flores</b> Janitor	<b>30 Years</b> <b>Mike Houben</b> Clerk	<b>Silvia Salvador</b> Janitor
<b>Alberta Espinoza</b> Store Manager	<b>36 Years</b> <b>Lisa Henderson</b> Category Manager	<b>28 Years</b> <b>Sharon Gentile</b> Meat Clerk	<b>17 Years</b> <b>Marilyn Gorian</b> Meat Clerk
<b>44 Years</b> <b>Joe Rodriguez</b> Produce Manager	<b>35 Years</b> <b>Krista Feiling</b> Clerk	<b>Kelly Peterson</b> Clerk	<b>16 Years</b> <b>Uriel Amezcua</b> Key Carrier
<b>43 Years</b> <b>Ross McCue</b> Driver	<b>Robyn Hargrove</b> Clerk	<b>26 Years</b> <b>Maria Coronel</b> Bakery/Service Deli Manager	<b>Santa Cortez</b> General Merchandise Clerk
<b>42 Years</b> <b>Rebecca Filler</b> Clerk-CSR	<b>Michelle Wright</b> General Merchandise Clerk	<b>Linda Ramirez</b> Clerk	<b>Brenda Hellyer</b> Clerk
<b>41 Years</b> <b>James Minjares</b> Forklift	<b>34 Years</b> <b>Laura Jones</b> Director Training/Development	<b>Jimmy Renova</b> Meat Manager	<b>15 Years</b> <b>Janelle Bixler</b> Clerk
<b>40 Years</b> <b>Tracey Cullen</b> Key Carrier	<b>Steven Mendez</b> Clerk	<b>25 Years</b> <b>Edgar Abundiz</b> Assistant Store Manager	<b>14 Years</b> <b>Carol Cloer</b> IT Strategy Analysis 2
<b>Rodolfo Marquez</b> Shop Helper	<b>Danilo Ongkingco</b> Clerk	<b>Jeaneal Kinder</b> Clerk-CSR	<b>12 Years</b> <b>Sharon Barbee</b> Clerk
<b>George Mendez</b> Store Manager	<b>33 Years</b> <b>Luz Alcaraz</b> 4th Key Carrier	<b>24 Years</b> <b>Patrick Poarch</b> Meat Cutter	<b>10 Years</b> <b>Donna Nash</b> Meat Clerk
<b>39 Years</b> <b>Edwardo Peru</b> Certified Receiver	<b>Rigoberto Gonzalez Montalvo</b> Janitor	<b>23 Years</b> <b>Gregorio Orizabal</b> Janitor	<b>7 Years</b> <b>Gregory Grisham</b> Clerk
<b>38 Years</b> <b>Lawrence Brewer</b> Supervisor Distribution	<b>Steven Mac Kewen</b> Forklift	<b>22 Years</b> <b>Henry Alva</b> Driver	<b>2 Years</b> <b>Nancy Hernandez</b> Clerk
<b>Ann Springman</b> Clerk-CSR	<b>32 Years</b> <b>Julianne Faria</b> General Merchandise Clerk	<b>21 Years</b> <b>Scott Brown</b> Retail Produce Supervisor	



# fresh take.

STATER BROS. MARKETS NEWSLETTER

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**What do you want to see in the next issue?**

Click the button to share your thoughts and feedback or email us at [newsletter@staterbros.com](mailto:newsletter@staterbros.com).

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